







Philips Lifeline Unit Options

	AT HOME OPTIONS		ON THE GO OPTION
	 <p>HomeSafe Standard Landline Service \$34.95 / month</p>	<p>A: </p> <p>B: </p> <p>HomeSafe with AutoAlert A: Landline Service \$44.95 / month B: Wireless service \$54.95 / month</p>	 <p>GoSafe 2 Wireless Service \$64.95 / month Pendant purchase \$149 / one-time fee</p>
Coverage			
At Home	●	●	●
At and Away from Home	--	--	●
Equipment			
Waterproof Help Button	Pendant or Wristband	Pendant	Pendant
AutoAlert Fall Detection	--	●	●
Location Technologies	--	--	●
In-Home Communicator	●	●	Not required.
Two-way voice communication			Communicate through pendant
30-hour Backup Battery In case of power outage	●	●	--
Pendant Battery Life Audible/visual/verbal alerts for charging	18 months {average}	18 months {average}	Needs charging every 2-3 days. Charges in 45 min.
Connectivity			
Landline Connection	●	●	--
Cellular Connection	--	With wireless service	●
Service			
24/7 Access to Help	●	●	●
Month-to-Month Billing	●	●	●
Personalized Response Plan	●	●	●
Philips Cares	●	●	●

Other Information

Philips Lifeline detects 95% of falls. Client must be at least 4' 6" and 88 lbs.

Average range for HomeSafe device is 200 feet. Range varies depending on house layout, and environmental factors, including building materials etc. With no obstructions the range can reach 400 - 600 feet.

GoSafe2 pendant battery may drain faster depending on usage and signal received.

GoSafe2 not recommended for people with pacemakers or other cardiac devices.



Why Choose Philips Lifeline with RVNAhealth?

Listed below are the multiple reasons to choose RVNAhealth as your Philips Lifeline provider.

FEATURES	BENEFITS
FREE Customized Installation	We will come to your home to install the system, teach you how to use it and answer any questions you may have. Together we will test the range of use, adjust the volume personalized for you and set up your account to include any allergies, medications, health conditions and who you want to be listed as responders and/or notifiers. Installation is provided at no charge.
No Commitment	No long-term contract — Pay Month to Month*. 30-day notice required to cancel.
Equipment Provided	RVNAhealth provides the Philips Lifeline equipment except for the GoSafe 2 pendant which requires a one-time purchase. *
Trust and Confidentiality	RVNAhealth is a trusted source with over 100 years of service to the surrounding community! Your personal information is safe. Philips Lifeline, is the #1 medical alert service, trusted by more than 7 million U.S. subscribers for over 40 years.
FREE Maintenance Visits	We are notified of any low batteries or connection issues. Our staff will come out to replace batteries and troubleshoot any issues, free of charge.
Support in the Hospital	If you should end up in the Hospital, our Home Health Navigators will work with you to set up plans to get you safely back home as soon as possible.
YOU are in Control!	You choose what kind of help you need, whether it is a neighbor, family member or ambulance. Emergency Services are only sent if you request them or if there is no response from you after a help signal is received.
24/7 Access to Help	Help is available 24 hours, seven days a week by trained and certified staff. Help calls are answered within an average of 30 seconds and they will stay on the line until help arrives. The Philips Lifeline response center has capacity to respond to over 170 language needs.

** Philips Lifeline Equipment is provided as a rental. If equipment is lost, severely damaged or stolen, there is a charge to replace it. Monthly billing continues until equipment is returned to RVNAhealth.*

For more information, please call RVNAhealth at 203.438.5555